

# **CANCELLATION POLICY**

## **Higher Ground Counseling**

**Our goal is to help people to heal.  
Your faithfulness in keeping your appointments allows us  
to achieve this goal.**

**When clients miss 2 or more appointments,  
Higher Ground Counseling may cancel future appointments  
to make room for others who need our services.**

**Your progress and recovery are dependent upon  
your consistency in keeping your appointments.**